



Quality Assurance Requirements

The supplier shall manufacture all products under a Quality Management System ie ISO 9001:2015 or similar and *"Supply shall comply with EonCoat Australia Supplier Quality Requirements Document ECA-SQR-001, current revision"*.

Each shipment shall be accompanied by a Certificate of Analysis and Certificate of Conformance referencing the applicable Purchase Order, product name, batch number, manufacturing date and expiry date.

Products shall be fully traceable to raw material lots and manufacturing records.

The supplier shall retain complete batch manufacturing records and representative retained samples for a minimum of five (5) years and shall make such records available upon request.

No changes to formulation, manufacturing process, raw material source or manufacturing location shall be implemented without the prior written approval of EonCoat Australia.

EonCoat Australia reserves the right to audit the supplier's quality management system and manufacturing records upon reasonable notice (a minimum of 10 business days).



Supplier Quality Requirements Document ECA-SQR-001

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1. Quality Management System

The manufacturer shall maintain a Quality Management System (QMS). Ideally this would be certified to ISO 9001:2015 by an accredited certification body for the manufacture of industrial protective coatings.

Request annually:

- Current ISO 9001 Certificate or equivalent QMS certification
- Most recent audit status

2. Batch Certificate of Analysis (Mandatory)

Require a Certificate of Analysis (CoA) for every manufacturing batch supplied.

Minimum information should include:

- Batch Number
- Manufacturing Date
- Expiry Date (must be a minimum of 2 years)
- Product Name
- Product Code
- Component A Batch or Component B Batch
- Test Results (see below)
- Test Method
- Acceptance specification
- Release Signature by QA

Typical test properties:

- Density
- Viscosity (must be between 2000-4000cps). Part A & Part B viscosity measurements must not differ by more than 50%.
- Solids Content
- pH
- Colour
- Cure time
- Retardant addition
- Any product-specific QC tests



3. Certificate of Conformance

Every shipment should include:

Certificate of Conformance stating that the supplied material complies with:

- Approved Product Specification
- Manufacturing Specification
- Purchase Order
- Product Data Sheet
- SDS
- Applicable ASTM test methods

The certificate should be signed by an authorised Quality Representative and include full lot/batch traceability.

4. Full Batch Traceability:

Manufacturer shall maintain complete traceability of all raw materials incorporated into each production batch including supplier, lot number and receiving records.

5. Manufacturing Records

On request, the supplier shall provide:

- Batch Manufacturing Record
- Batch Mixing Record
- In-process QC checks
- Final Inspection Record
- Batch Release Record

6. Retained Samples

Manufacturer shall retain representative samples from every production batch for a minimum period of five (5) years.

7. Notification of Changes

No change shall be made to formulation, colourant, manufacturing process, raw material source without prior written approval from EonCoat Australia.

8. Shelf Life

Require that:



- Manufacturing date shown on every container
- Expiry date shown on every container which must be a minimum of 2 years from date of manufacture

9. Packaging Standards

Specify:

- Correct drum or pail type
- Batch labels
- UN markings (if applicable)
- Net weight
- Gross weight
- Storage temperature

10. Right to Audit

Purchaser reserves the right to audit manufacturing, quality assurance and testing records upon reasonable notice (a minimum of 10 business days).

11. Non-Conformance Reporting

Require immediate notification if:

- Batch fails QC
- Raw material substitution occurs
- Manufacturing deviation occurs
- Out-of-specification result occurs

The supplier shall submit a corrective action plan (CAPA) within 5 business days of notification, and shall implement approved corrective actions within a timeframe agreed with EonCoat Australia.

EonCoat Australia reserves the right to reject and return non-conforming batches, require replacement at the supplier's cost, or place a hold on shipment pending investigation.

12. Records Retention

Quality records relating to manufacture of supplied material shall be retained for not less than five (5) years.